



University of Delaware Library

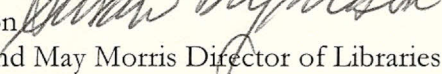
OFFICE OF THE VICE PROVOST
& MAY MORRIS DIRECTOR OF LIBRARIES

University of Delaware
Newark, DE 19717-5267
Phone: 302-831-2231
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January 11, 2011

Memorandum

To: Robert R. Nelson
Department Chair
Hotel, Restaurant and Institutional Management

From: Susan Brynteson 
Vice Provost and May Morris Director of Libraries

I am responding to your request to supply information about the capability of the University of Delaware Library to support the proposed new major in Hospitality Industry Studies and minor in Restaurant Management which are expected to build upon the academic offerings of the Lerner College of Business and Economics and the Department of Hotel, Restaurant and Institutional Management.

The University of Delaware Library with its strong interdisciplinary collections is well able to support the proposed new offerings. Enclosed is a description of collections, resources and services available.

I would be pleased to respond to any questions.

SB/nb
Enclosure

c: Conrado M. Gempesaw, Dean, Lerner College of Business and Economics
Dianna McKellar, Associate Librarian, Reference Department
Francis C. Poole, Librarian and Head, Instructional Media Collection Department
Craig A. Wilson, Assistant Director for Library Collections



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Report on Library Services and Collections in Support of the New Major in Hospitality Industry Studies and Minor in Restaurant Management

General Description

The University of Delaware Library includes the Hugh M. Morris Library, where the main collection is housed; three branch libraries located on the Newark campus, the Agriculture Library, the Chemistry Library, and the Physics Library; and a fourth branch library, the Marine Studies Library, located in Lewes, Delaware. The Library collections parallel the University's academic interests and support all disciplines. In addition to collections which directly support the new degree proposal, the Library has strong collections in other related areas such as Accounting and Management Information Systems, Business Administration, Economics, Finance, Food and Resource Economics, Nutrition and Sociology.

Books, periodicals, microforms, government publications, computer databases and other electronic resources, maps, manuscripts, and media provide a major academic resource for the University of Delaware, the surrounding community, the state of Delaware, and the nation. Library staff members provide a wide range of services, including reference assistance, circulation, interlibrary loan, instructional programs, multimedia design, and assistance to the visually impaired.

The University of Delaware Library is a U.S. depository library and a U.S. patent depository library and contains a complete file of every patent the U.S. Office of Patents and Trademarks has issued.

The online catalog, DELCAT, provides access to millions of items by author, title, subject, and keyword.

Library collections number over 2,800,000 and are broad based and comprehensive. In 2009/2010, the Library Web <www.udel.edu/library/> received over 1,500,000 virtual visits.

The University of Delaware Library is a member of the Association of Research Libraries, OCLC, the Center for Research Libraries, LYRASIS, CIRLA (The Chesapeake Information and Research Library Alliance), NERL (NorthEast Research Libraries), and Portico.

The University of Delaware Library is also an Affiliate Member of the National Network of Libraries of Medicine (NN/LM) Middle Atlantic Region and shares its strong collection of health sciences resources by supplying non-profit libraries in Delaware, including hospital libraries, with articles and books from the University of Delaware Library via interlibrary loan at no charge.

Specific Support for the New Degree in Hospitality Industry Studies

Funds are designated at the beginning of each fiscal year for the support and strengthening of the collections including those related to Hotel, Restaurant and Institutional Management. Support for the Department of Hotel, Restaurant and Institutional Management is supplemented by funds used to purchase materials in the related areas noted previously as well as funds for the licensing of electronic resources.

The Library subscribes to many print journals and an enormous number of electronic journals which support Hotel, Restaurant and Institutional Management. A list of electronic journals by subject is available from the Library Web by clicking on "Electronic Journals" at the top of the main page <www.udel.edu/library/>. In addition to various reference sources in print (see the "Research Guides" section of the Subject Guides available under the section "Subject Guides A-Z" on the Library Web page), the Library also makes available several electronic databases which would support Hotel, Restaurant and Institutional Management, including [ABI/Inform](#), [Business and Company Resource Center](#), [Business Source Premier](#), [CAB Abstracts](#), [EconLit](#), [EDGAR Database of Corporate Information](#), [EIU ViewsWire](#) (Economist Intelligence Unit), [Foods Intelligence](#), [General Business File ASAP](#), [Hospitality and Tourism Complete](#), [Industry Norms and Key Business Ratios](#), [Investext Plus](#), [LexisNexis Academic](#), [Mergent Online](#), [NetAdvantage](#), [PAIS International](#), [ReferenceUSA](#), [RIA Checkpoint](#), [Value Line Research Center](#), [Social Sciences Citation Index](#), and [Sociological Abstracts](#).

In addition, the Library provides access to such important electronic databases as [Academic OneFile](#), [Expanded Academic ASAP Plus](#), [General OneFile](#), [JSTOR](#), [New York Times](#), [STAT-USA](#), [Web of Science](#), [WorldCat](#), [WorldCat Local](#), and [World News Connection](#). Several databases incorporate the Library's major linking service, Get It, for electronic access to the full text of journal articles. Census information and other demographic data are available as is a wide range of printed and electronic reference sources.

The Library also subscribes to RefWorks, a web-based bibliographic and database management system that can be used with most databases.

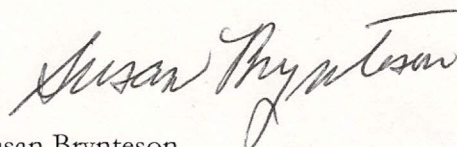
The Library also maintains an Institutional Repository (see: <dspace.udel.edu:8080/dspace/>), which archives research reports and documents and other resources produced by University of Delaware faculty.

The Library has a strong collection of videotapes and films which cover a wide range of subjects which could be of use to Hotel, Restaurant and Institutional Management. The video collection is heavily used; is increasing in size; and there has been much consultation about it by Francis Poole, Librarian and Head of the Instructional Media Collection Department, with faculty in a number of disciplines.

Robert R. Nelson
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A professional librarian, Dianna McKellar, Associate Librarian in the Reference Department, serves as liaison to the faculty in the Department of Hotel, Restaurant and Institutional Management. Suggestions for purchases received by the Library for materials related to Hotel, Restaurant and Institutional Management are directed to Ms. McKellar, who also regularly consults faculty about priorities and the direction the collections should take. Ms. McKellar is also available for instruction in the use of the Library for students and faculty.

She maintains a subject Web site for Hotel, Restaurant and Institutional Management which can be accessed from the Library Web <www.udel.edu/library/> by clicking on "Subject Guides A to Z" or directly by the URL <www2.lib.udel.edu/subj/hotl/>. In addition to electronic resources, it contains detailed descriptions of selected primary resources including printed collections; visual material; and manuscripts and archival materials.

A handwritten signature in cursive script, reading "Susan Brynteson".

Susan Brynteson
Vice Provost and May Morris Director of Libraries