UNIVERSITY OF DELAWARE

University of Delaware Library

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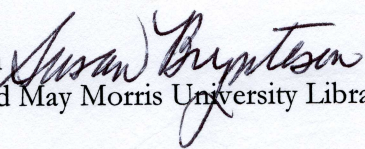
January 14, 2013

<u>Memorandum</u>

To: Srikanth Beldona
        Associate Professor and Director of Graduate Studies
        Department of Hotel, Restaurant and Institutional Management

From: Susan Brynteson
        Vice Provost and May Morris University Librarian

I am responding to your request to supply information about the capability of the University of Delaware Library to support the proposed Master of Science in Hospitality Business Management (MS HBM) and to have an option of an additional year for a Master of Business Administration (MS HBM and MBA) in the Department of Hotel, Restaurant and Institutional Management in the Alfred Lerner College of Business and Economics.

The University of Delaware Library with its strong interdisciplinary and electronic collections is well able to support the proposals. Enclosed is a description of collections, resources and services available.

I would be pleased to respond to any questions.

SB/nb
Enclosure

c: Francis A. Kwansa, Associate Professor and Acting Chair, Department of Hotel, Restaurant and Institutional Management
     Donna E. Laws, Business Administrator, Department of Hotel, Restaurant and Institutional Management
     Dianna L. McKellar, Librarian, Reference and Instructional Services Department
     Pauly C. Iheanacho, Associate Librarian, Reference and Instructional Services Department
     Francis C. Poole, Head, Film and Video Collection Department
     Shelly L. McCoy, Head, Student Multimedia Design Center
     Shirley Branden, Head, Reference and Instructional Services Department
     Sandra K. Millard, Associate University Librarian for Services, Outreach and Assessment

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Report on Library Services and Collections in Support of the
Proposed Master of Science in Hospitality Business Management (MS HBM)
and the Master of Business Administration (MS HBM and MBA)
in the Department of Hotel, Restaurant and Institutional Management in the
<u>Alfred Lerner College of Business and Economics</u>

<u>General Description</u>

The University of Delaware Library includes the Hugh M. Morris Library, where the main collection is housed; three branch libraries located on the Newark campus, the Agriculture Library, the Chemistry Library, and the Physics Library; and a fourth branch library, the Marine Studies Library, located in Lewes, Delaware. The Library collections parallel the University's academic interests and support all disciplines. The new degree proposal is directly supported with the Library's strong collections in Accounting, Business Administration, Communication, Economics, Finance, Hospitality Services, Information Systems, Linguistics and Cognitive Science, Marketing, Organizational Behavior and other interdisciplinary resources.

Books, periodicals, microforms, government publications, databases, full-text electronic journals and other electronic resources, maps, manuscripts and media provide a major academic resource for the University of Delaware, the surrounding community, the state of Delaware and the nation. Library staff members provide a wide range of services, including reference assistance, circulation, interlibrary loan, instructional programs, multimedia design, and assistance to the visually impaired.

The University of Delaware Library is a U.S. depository library and a U.S. patent depository library and contains a complete file of every patent the U.S. Office of Patents and Trademarks has issued.

The online catalog, DELCAT, provides access to millions of items by author, title, subject and keyword.

Library collections number over 2,800,000 and are broadly based and comprehensive. In 2011/2012, the Library Web <www.udel.edu/library/> received over 1,600,000 virtual visits.

The University of Delaware Library collects and makes available electronic resources (e.g., electronic journals, electronic books and databases) to support the instructional and research needs of University of Delaware students, faculty and staff. Providers of electronic resources employ licenses as a legal means of controlling the use of their products. The University of Delaware Library abides by legally binding license agreements for the use of the electronic resources.

The University of Delaware Library is a member of the Association of Research Libraries, OCLC, the Center for Research Libraries, LYRASIS, CIRLA (The Chesapeake Information and Research Library Alliance), NERL (NorthEast Research Libraries), Portico, the OCLC Research Partnership and the HathiTrust.

Specific Support for the Department of Hotel, Restaurant and Institutional Management

Funds are designated at the beginning of each fiscal year for the support and strengthening of the collections including those related to Hospitality Business Management and Business Administration. Support for the Department of Hotel, Restaurant and Institutional Management is supplemented by funds used to purchase materials in other areas as well as funds for the licensing of electronic resources.

The Library subscribes to hundreds of print and electronic journals which support the Department of Hotel, Restaurant and Institutional Management. A list of electronic journals by subject is available by clicking on "E-Journals" on the Library Web page <www.udel.edu/library/>. The Library makes available several electronic databases which support the Department of Hotel, Restaurant and Institutional Management, including Hospitality and Tourism Complete. These databases are enhanced further by an array of reference sources in print, audio and video (see "Research Guides" on the Library Web page).

The Library also subscribes to RefWorks, a web-based bibliographic and database management system that can be used with most databases to collect and organize citations.

An expanded, selected list of databases and electronic resources includes:

Biographical databases: American National Biography, Biography and Genealogy Master Index, Biography Reference Bank, Dictionary of National Biography

Business databases: ABI/INFORM Global, Business Insights: Essentials, Business Source Premier, Company ProFiles, EconLit, EDGAR Database of Corporate Information, General BusinessFile ASAP, Industry Norms and Key Business Ratios, ReportLinker: Market Research Reports, RIA Checkpoint, Standard and Poor's NetAdvantage

eBooks, Current: Credo Reference, Knovel, OECD iLibrary, Safari Tech Books Online, Springer eBooks

eBooks, Historic: African Writers Series, Caribbean Literature, Early American Imprints (Evans), Early English Books Online, Eighteenth Century Collections Online, Gerritsen Collection, Making of the Modern World, Past Masters

eJournal databases: 19th Century UK Periodicals, APS (American Periodicals Series) Online, International Index to Black Periodicals Full Text, HarpWeek, IEEE/IET Electronic Library, JSTOR, Opinion Archives, Project MUSE, ScienceDirect (Elsevier), Springer eJournals

General multidisciplinary: Academic OneFile, COS Pivot, Expanded Academic ASAP Plus, General OneFile, LexisNexis Academic, Nineteenth Century Masterfile, Opposing Viewpoints in

Context, Periodicals Index Online, ProQuest Dissertations and Theses, Scopus, Statistical Abstract of the United States, Web of Science (Science Citation Index Expanded; Social Sciences Citation Index; Arts and Humanities Citation Index)

General Reference: Credo Reference, EIU Country Profiles, EIU Country Reports, EIU ViewsWire, Oxford English Dictionary, RefWorks, WorldCat

Government: American State Papers (1789-1838), CQ (Congressional Quarterly) Researcher Plus Archive, CQ Weekly, Parliamentary Papers (House of Commons, 1801-1900), ProQuest Congressional Publications, Statistical Abstract of the United States, U.S. Congressional Serial Set (1817-1994)

Image databases: AP Images, ARTstor

Literature databases: African Writers Series, Black Drama, Caribbean Literature, Essay and General Literature Index, Literature Online, Literature Resource Center, MLA International Bibliography

Multimedia databases: American History in Video, Theatre in Video, VAST: Academic Video Online

Music databases: American Song, Classical Music Library, Contemporary World Music, Jazz Music Library, National Jukebox, Naxos Music Library, Oxford Music Online, Smithsonian Global Sound for Libraries

Newspapers, Current: Ethnic NewsWatch, LexisNexis Academic, ProQuest Newspapers, World News Connection

Newspapers, Historic: 17th-18th Century Burney Collection Newspapers, 19th Century British Library Newspapers, 19th Century U.S. Newspapers, Accessible Archives, African Newspapers, African American Newspapers 1827-1998, America's Historical Newspapers, British Newspapers 1600-1900, Early American Newspapers, The Illustrated London News (1842-2003), Latin American Newspapers, New York Times (1851-2009 updated annually), South Asian Newspapers, Times Digital Archive (1785-1985), Times Literary Supplement Historical Archive (1902-2006 updated annually), Times of India (1838-2003), Wall Street Journal (1889-1995)

Science/Technology/Medicine databases: AGRICOLA, Aquatic Sciences Set, Biological Abstracts, Biological and Agricultural Index Plus, Biological Sciences Set, CINAHL Plus with Full Text, Compendex, Engineering Village, Environmental Sciences and Pollution Management, General Science Abstracts, GreenFILE, GREENR, Health and Wellness Resource Center, Health Reference Center Academic, Inorganic Crystal Structure Database, Inspec (corresponds to three print publications: Computer and Control Abstracts, Electrical and Electronic Abstracts, and Physics Abstracts), Journal Citation Reports, MEDLINE, PubMed, Reaxys (formerly Beilstein), SciFinder (Chemical Abstracts), Springer Protocols, Web of Science

Social Sciences/Humanities databases: America: History and Life, Anthropology Plus, Art Abstracts/Art Index Retrospective, Berg Fashion Library, Black Drama, Black Studies Center, Black Thought and Culture, China: Trade, Politics, and Culture 1793-1980, Communication and

Mass Media Complete, Education Full Text, ERIC, Grove Art, Grove Music, Historical Abstracts, Hospitality and Tourism Complete, Linguistics and Language Behavior Abstracts, Oxford Art Online, PAIS International, ProQuest History Vault, PsychINFO, Sociological Abstracts, WGSN (Worth Global Style Network)

A full list of databases is available on the Library Web (see: <www.udel.edu/library/>). Census information and other demographic data are available as is a wide range of printed and electronic reference sources.

The Library also maintains an Institutional Repository (see: <dspace.udel.edu:8080/dspace/>), which archives research reports and documents and other resources produced by University of Delaware faculty.

The Library has a strong collection of film and video which covers a wide range of subjects and is available for use by students and faculty, including those in the Department of Hotel, Restaurant and Institutional Management. The video collection is heavily used; is increasing in size; and there has been much consultation about it by Francis C. Poole, Librarian and Head of the Film and Video Collection Department, with faculty in a number of disciplines.

The Library has a nationally recognized Student Multimedia Design Center located on the Lower Level of the Morris Library which provides University of Delaware students, faculty and staff access to technology and training related to creation of multimedia programs. The Student Multimedia Design Center includes 80 workstations, six studios, and two classrooms focused on multimedia creation, and is open all hours the Library is open. University of Delaware users may also borrow a wide variety of multimedia equipment. The Student Multimedia Design Center also provides assistance to faculty and students related to multimedia literacy skills to help integrate multimedia into instruction. Shelly L. McCoy is Head of the Student Multimedia Design Center. More information is available at: <www.lib.udel.edu/multimedia/>.
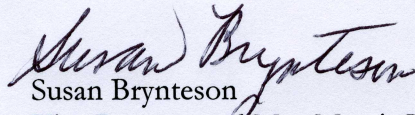
An experienced librarian, Dianna L. McKellar, Librarian in the Reference and Instructional Services Department, serves as a liaison to the faculty in the Department of Hotel, Restaurant and Institutional Management. Suggestions for purchases received by the Library for materials related to HRIM are directed to Ms. McKellar who also regularly consults faculty about priorities and the direction the collections should take. Ms. McKellar is also available for instruction in the use of the Library for HRIM students and faculty.

Ms. McKellar maintains a subject guide for HRIM which can be accessed from the Library Web <www.udel.edu/library/> via the "Research Guides" search box on the main Library Web page or directly by the URL <guides.lib.udel.edu/hrim/>. Among other things, the HRIM Research Guide contains links to and descriptions of Library databases and electronic journals that support

Hotel, Restaurant and Institutional Management. In addition, the guide directly links to additional related business guides.

Another experienced librarian, Pauly C. Iheanacho, Associate Librarian in the Reference and Instructional Services Department, serves as an additional liaison to the faculty in the Department of Hotel, Restaurant and Institutional Management. Suggestions for purchases received by the Library for materials related to Accounting and Management Information Systems, Business Administration, Economics and Finance are directed to Dr. Iheanacho, who also regularly consults faculty about priorities and the direction the collections should take. Dr. Iheanacho is also available for instruction in the use of the Library for HRIM students and faculty.

Susan Brynteson
Vice Provost and May Morris University Librarian